

# CASACOSTA

## Casa Costa Condominium Association Resident Website Guide



Proudly Managed by




**KW PROPERTY MANAGEMENT & CONSULTING**

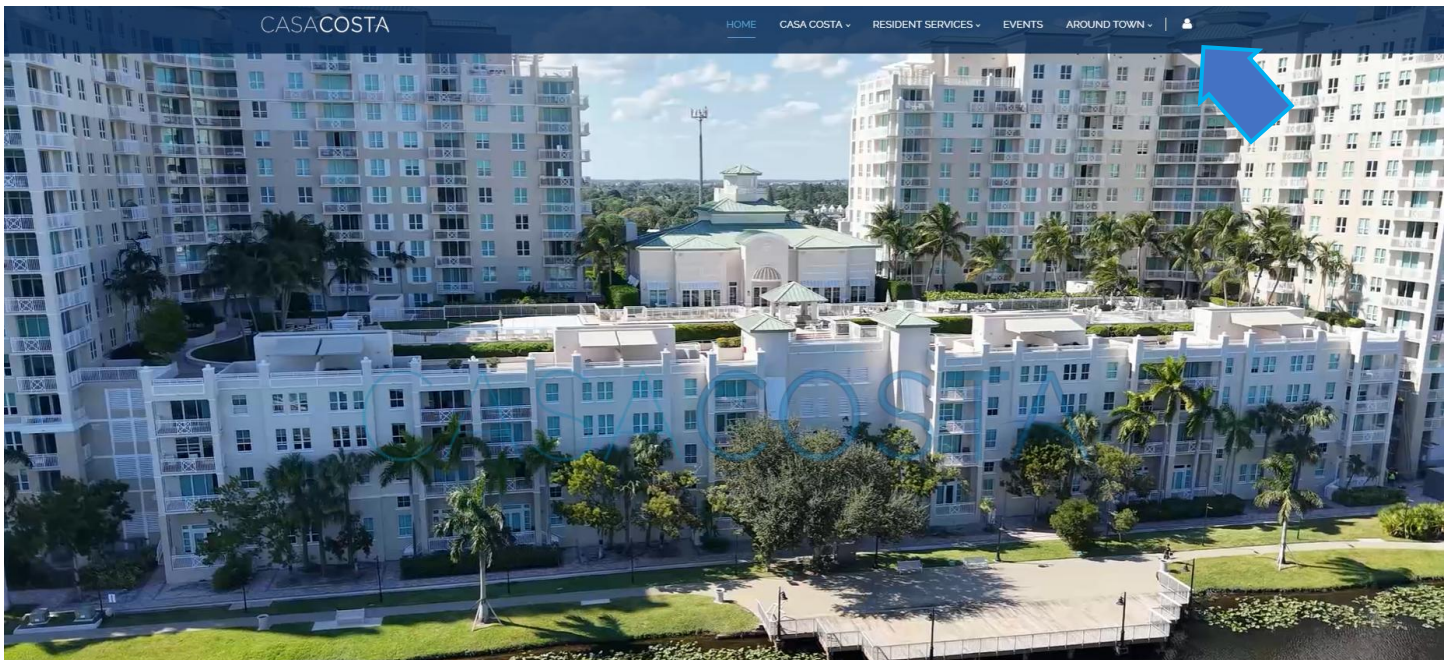
# CASACOSTA

## Website Access

To access the website for **Casa Costa Condominium Association** go to <https://casacostabb.com/>

This is the public page for Casa Costa Condominium Association and provides visitors and potential owners with an opportunity to see information such as the About Us, Community Calendar and the Newsletter.

As an owner, you enter the website by clicking on the login button  and entering your KW provided Payment Portal login information. If you have not logged into the new payment portal, the login information was emailed to you on or about September 25, 2025 with the subject title of **Casa Costa Condominium - Payment Portal E-Blast**. If you cannot locate the information, please contact [casacosta@kwpmc.com](mailto:casacosta@kwpmc.com)



# CASACOSTA



## Welcome to Casa Costa Condominium Association, Inc

We've put your community online to provide you with more convenience and a wealth of online services and opportunities to share ideas and information; get news and announcements; access an online resource center for important association documents and forms, utilize the member directory, and much more.

If this is your first time logging into the website you can use your default username and password which is the first initial of your first name and your last name @kwpmc. For example:

John Doe would be `jdoe@kwpmc`  
Jose Perez would be `jperez@kwpmc`

Your temporary initial password is your account number which you can find in your payment coupon book. Once you log in for the first time you will be able to change your username to your email so you can easily remember it as well as your password.

KW PROPERTY MANAGEMENT, LLC, as an authorized agent of the Association, processes all Estoppel and Questionnaire requests. To place a request for an Estoppel (including an expedited Estoppel) an/or a Questionnaire and to answer any of your questions related to Estoppels and Questionnaires, please go to [www.HomeWiseDocs.com](http://www.HomeWiseDocs.com).

## Account Login

Username:

Password:

[Forgot Username/Password](#)

# CASACOSTA

You will now be on the Casa Costa Condominium web page. Your page will default to the Latest Information Page. This page gives you quick access to various areas of the website as shown below:

The screenshot displays the 'LATEST INFORMATION' page of the Casa Costa website. The navigation bar includes 'HOME', 'CASA COSTA', 'RESIDENT SERVICES', 'EVENTS', and 'AROUND TOWN'. The main content area features six circular icons for quick access to various sections: Documents and Forms, Your Information, Maintenance Requests, Activities Calendar, Your Account, and Resident Directory. Below these icons are five summary cards: Balance (\$-0.93), Pending Packages (1), Recent Notices (0), Open Repair Requests (0), and Pending Reservations (0). At the bottom, there are two columns of content: 'Latest Messages' with five email entries and 'Latest Documents' with five document entries.

To see the home page, select the Home button.



As you scroll down the home page you will see the following:

# CASACOSTA

## About Us

The About Us provides information about the Association for prospective owners or residents.

### Casa Costa Condominium Association, Inc

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A resort condominium built in 2009, the community comprises 395 residences across two towers, including 16 townhome duplexes and 77 privately-owned resort suites designed for short-term guests. Casa Costa is situated in a convenient South Florida location.

Twelve retail businesses and offices are located on the ground floor, and the community is two blocks from both downtown Boynton Beach and the harbor marina on Ocean Avenue. Delray Beach's famed Atlantic Avenue is five miles south and the Atlantic Ocean itself is 3/4 mile to the east.

[Learn More](#)



Below is a quick access section for facility reservations.



# CASACOSTA

## Quick Access Boxes



### Register Your Visitors

Enter your most frequent visitors for faster access into the property.

[REGISTER HERE](#)



### Your Information

Here you can update your contact information like email, phone, etc.

[UPDATE HERE](#)



### Pay Online

View your current account statement and pay your HOA dues online.

[VIEW ACCOUNT](#)



### Maintenance Requests

Submit a maintenance request to help keep our community beautiful.

[REPORT HERE](#)

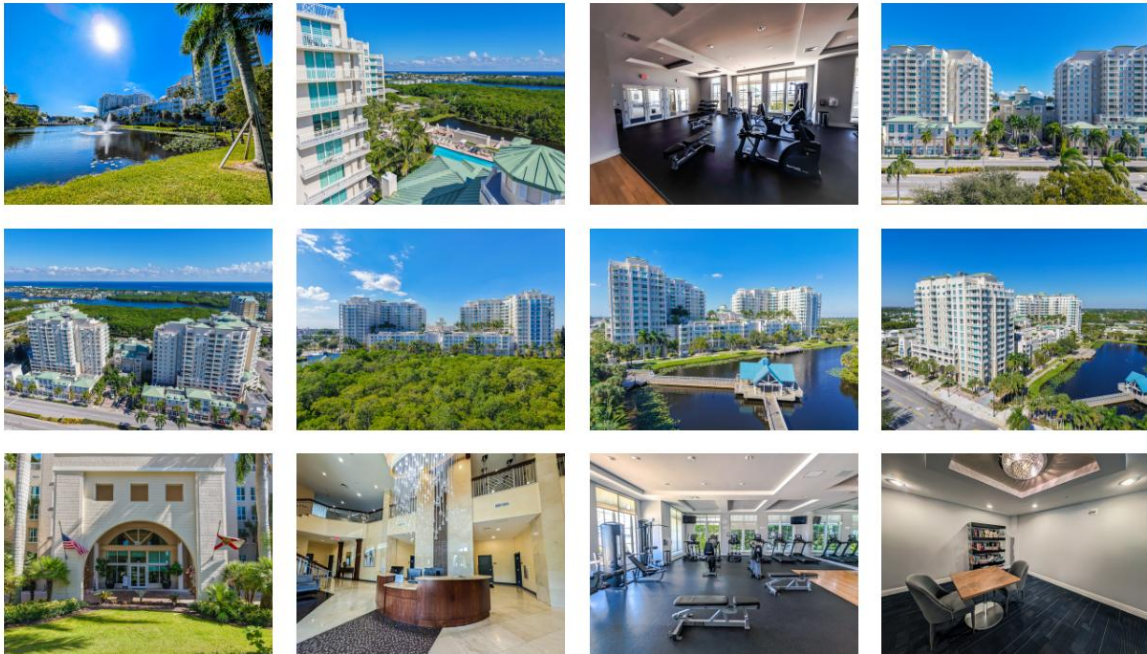
This section gives you quick access to the following website features:

- Register Your Visitors – This provides access and to manage your visitor list and the ability to add your own permanent and temporary visitors.
- Your Information-Quick access to update your information.
- Pay Online-Quick access to view your balance and to access the online payment portal.
- Maintenance Requests – Submit maintenance requests to help keep our community beautiful.

# CASACOSTA

You also have access to property pictures!

Our Community  
In pictures...



The bottom of the home web page shows additional contact information:

About Us	KW Property Management	Need Help?
<p>📍 400 N Federal Hwy Boynton Beach, FL 33435</p>	<p>📍 8200 NW 33rd Street, Suite 300, Miami, FL 33122</p>	<p>👤 Retrieve username or password</p>
<p>☎ (561) 509-5410</p>	<p>☎ +1 (305) 476-9188</p>	<p>? Website Support</p>
<p>👤 Property Manager: Melissa Arbelaez</p>	<p>☎ Toll Free (800) 514-5770</p>	<p>&gt; Ownership Update</p>
<p>✉ casacosta@kwpmc.com</p>	<p>📱 <a href="#">f</a> <a href="#">in</a> <a href="#">@</a> <a href="#">📺</a></p>	<p>&gt; Estoppel Requests</p>

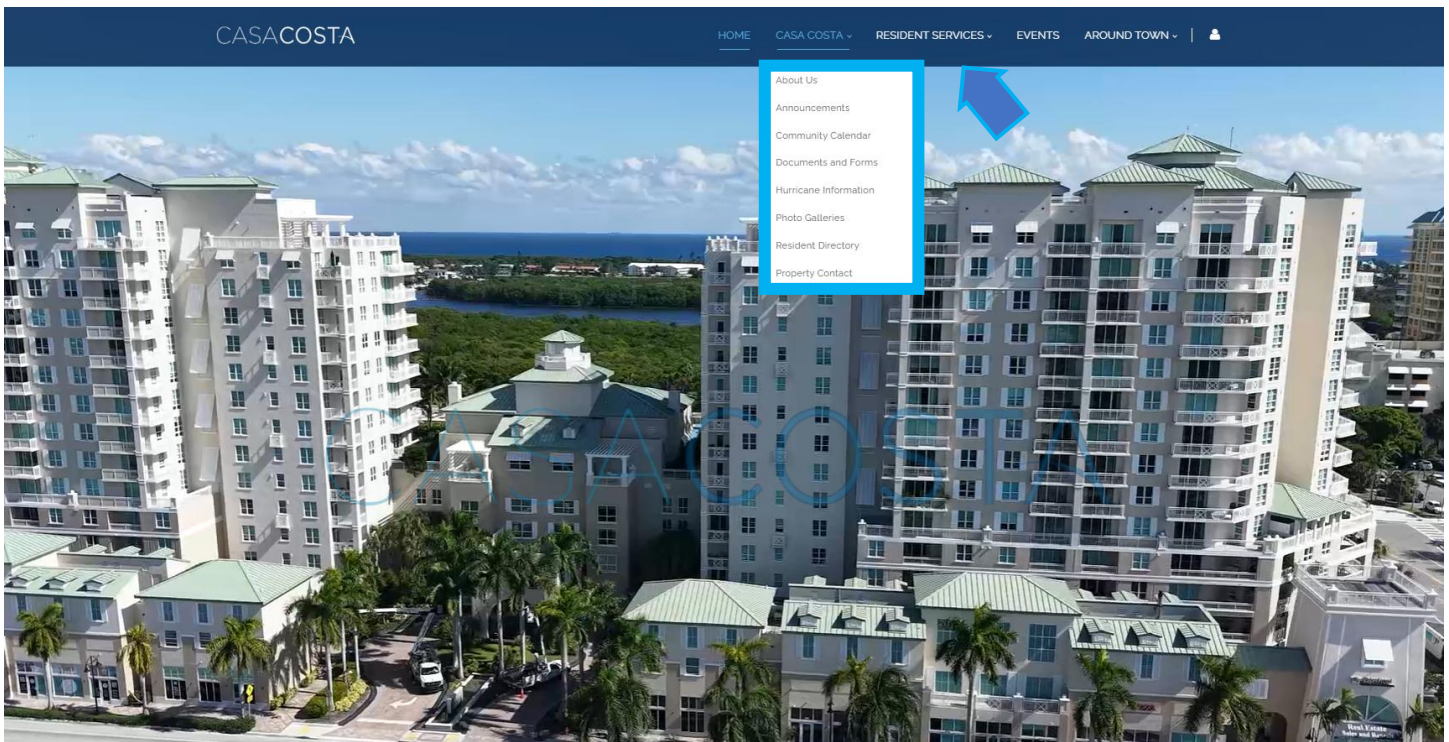
- Manager's contact information.
- Contact Information for KW Property Management and Consulting.
- Links for Website Support, updating your ownership information, ordering an estoppel, and KWPMC news.

# CASACOSTA

In addition to the options available on the home page, you will also see the menu headings at the top of the page.



## CASA COSTA



*About Us*- Information about Casa Costa Condominium

*Announcements*- Access to announcements published by the property staff to the website.

*BOD Page*- Page with information for the Casa Costa Condominium Board of Directors and access for them to run and view reports.

*Community Calendar*- Access to the property calendar and all the events posted.

*Documents and Forms*- Takes you directly to the page where you will have access to the association documents, financials, meeting minutes, contracts, and other useful documents.

*Hurricane Information*- A page with the hurricane plan as well as a link to the National Hurricane Center Updates.

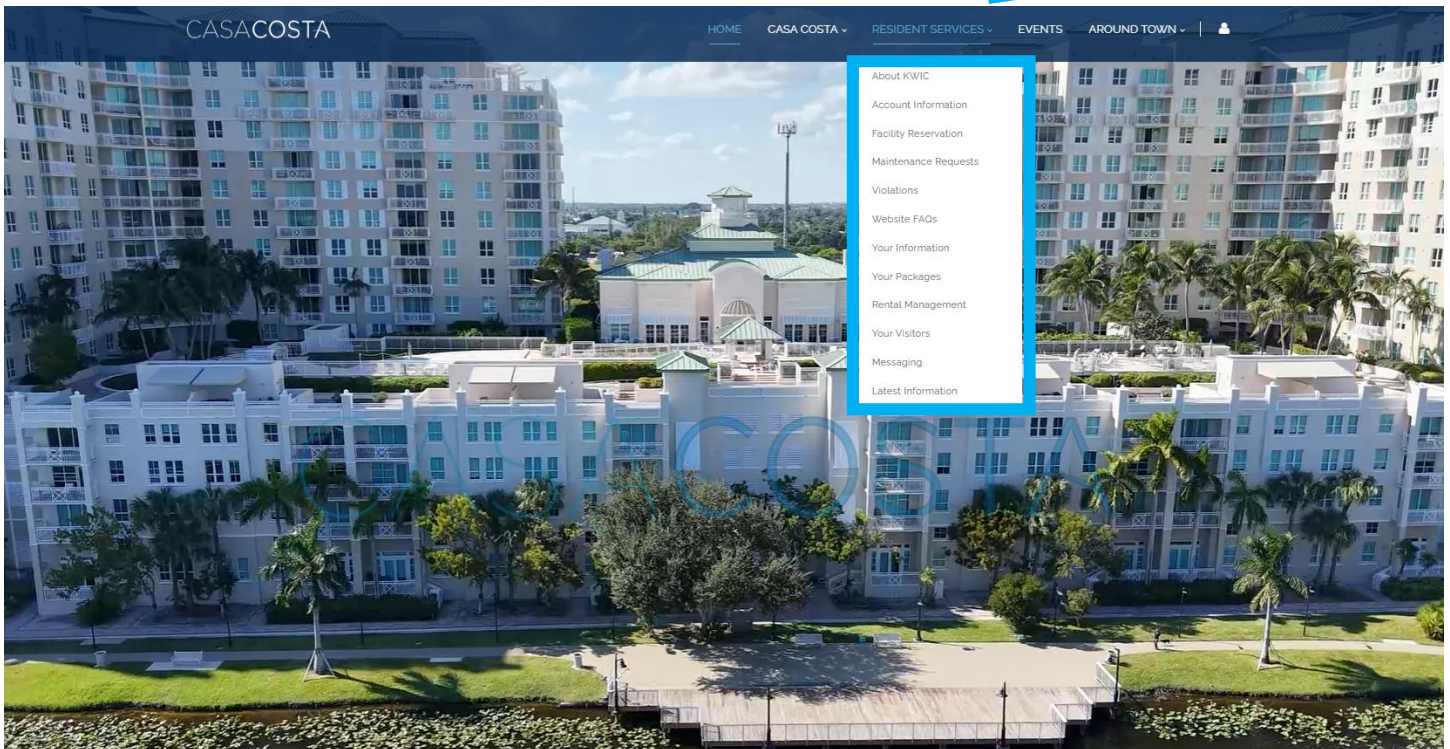
*Photo Galleries*- Photos of property events posted by the management office.

# CASACOSTA

**Resident Directory**- Gives you access to your fellow residents contact information if they have opted into the directory.

**Property Contact**- Management office hours and contact information for the manager.

## **Resident Services**



**About KWIC** -Describes the features of the Resident section.

**Account Information**- Access to view your balance and pay your association dues online.

**Facility Reservations**- Access to make reservations for Casa Costa Condominium reservable facilities and to see if the spaces are currently reserved.

**Maintenance Requests**- You can place maintenance requests for common area issues and repairs that you notice around the property. You can also add photos to those requests.

**Violations** – Will display any violations incurred by the unit owner.

**Website FAQ's**- A list of commonly asked questions about the website and its features.

**Your Information**- Gives you the ability to update email addresses, phone numbers, billing addresses and to update your password. You can also update all your emergency contact information. If you wish to modify or add additional vehicles, that must be done through the management office.

# CASACOSTA

Your Packages-Any packages delivered and received by the property team that have not been picked up will be displayed here.

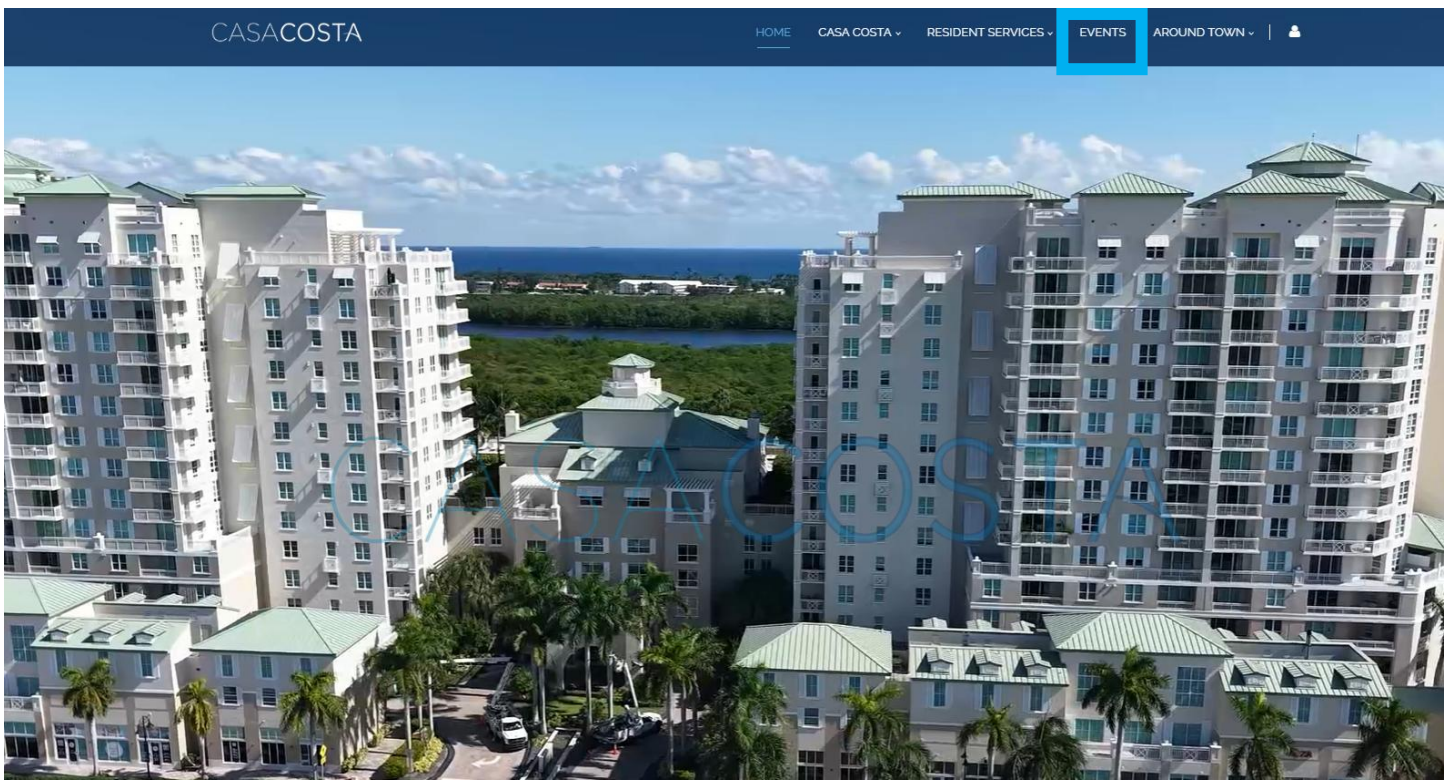
Rental Management- Gives you the ability to add information related to the management of short-term rentals that have been approved with the board and management office. This Access is limited to registered personnel.

Your Visitors- You can view your visitors here as well as add permanent and pre-authorized visitors.

Messaging – These are the emails that have been sent to you by the property team via the back office. You can also email the property team through the website as well.

Latest Information – Displays a dashboard with quick access to the resident’s dashboard as shown above.

## Events



Events- View and RSVP to upcoming association events here.

# CASACOSTA

## Around Town



*Calendar of Events*- This provides a link for access to a list of local events and happenings.

*Dining*- Provides a Google search for local restaurants.

*Neighborhood Search*- Google Map of Boynton Beach and surrounding areas.